

Position Vacancy

Announcement

U.S. Consulate General Nogales



No: 2012/009

Open to: All Interested Candidates

Position: **A31-210 CASHIER/VISA CLERK, FSN-7, FP-7***

Opening date: November 29, 2012

Closing date: December 12, 2012

Work hours: Full-time; 40 hours/week

Salary: *Not-Ordinarily Resident: Starting Salary and Position Grade FP-7 to be confirmed by Washington.

Ordinarily Resident (OR): \$221,877.50 pesos per year (FSN-7 starting salary)

(Note: all ordinarily resident applicants must obtain the required work permit and/or must have the appropriate residency permit to be eligible for consideration.)

Eligible Family Members and Members of Household must have at least one year remaining to their tour of duty to apply for this job.

The Consulate of the United States of America in Nogales is seeking an individual for the position of Cashier/Visa Clerk in the Consular Section.

Basic Function of Position

Position serves four key roles: principal duty is that of main consular sub-cashier, while significant time will be spent as American Citizens Service assistant, Visa Clerk, and Public Liaison Clerk. Sub-cashier collects fees for ACS and NIV sections, safeguards and accounts for all monies received, and performs accurate cash counts and reconciliation reports with the Class B cashier. ACS assistant responds to US citizen vehicle inquiries, communicates with Mexican customs, and responds to and drafts letters regarding vehicle seizures and robberies. Public Liaison Clerk responds to specific questions and general public inquiries by telephone or email. Visa clerk assists with the technical and clerical phases of the visa issuance process, data entry, and CLASS transmissions. Employee is responsible in all positions for the integrity of controlled items and quality of the finished product.

Qualifications

Note: All applicants must address each selection criterion detailed below with specific and comprehensive information supporting each criteria.

- Completion of high school plus two years college or University studies required.
- One to two years of progressively responsible experience in work involving the application of relatively complex regulatory material, along with strong customer service skills is required.
- Keyboard, computer and data entry skills are required.
- Level IV (English and Spanish) are required.
- Level II typing skills (40 wpm).

Selection Process

When equally qualified, US Citizen Eligible Family Members (AEFMs) and U.S. Veterans will be given preference. Therefore, it is essential that the candidate address the required qualifications above in the application.

All applicants must pass a rigorous Security Certification process.

Additional Selection Criteria

- Management will consider nepotism/conflict of interest, budget, and residency status in determining successful candidacy.
- Currently employed US Citizen EFM's who hold a FMA appointment are ineligible to apply for advertised positions within the first 90 calendar days of their employment.
- Currently employed NORs hired under a Personal Services Agreement (PSA) are ineligible to apply for advertised positions within the first 90 calendar days of their employment, unless currently hired into a position with a When Actually Employed (WAE) work schedule.
- All Locally Employed Staff (LES) who have less than one year working in a position are not eligible to apply.
- In adherence to the recent guidance from the government of Mexico (GOM) to comply with the Mexican Nationality law, all Mexican-American dual nationals need to be aware that they will be recognized as Mexican nationals by the GOM. Dual nationals are hereby advised that this may affect their application for employment as well as their application for security certification. Until further guidance is received from the Legal Office of the State Department, EFM's will continue to be hired under the American Pay Plan; however, should the new policy be implemented, their appointment may change to the Local Compensation Plan.

To Apply

Interested applicants for this position **MUST** submit the following or the application **WILL NOT BE CONSIDERED**:

- Application form DS-174 (Universal Application for Employment) at: <http://photos.state.gov/libraries/nogales/384042/PDFs/DS0174.pdf>
- Non-Native Spanish speakers. For Spanish test, applicants should contact Gloria Galindo/Carlos Basurto at extensions 8170/8196. Non-EFM's will be responsible for test fee.
- Any other documentation (e.g., copies of High School diploma, school transcripts, certificates, awards, essays) that addresses the qualification requirements of the position as listed in page 1.
- Test score of English Language exam is required with results equal or higher than the required qualifications. Test will be applied at Consulate, please see below for contact information.
- The scores for Level IV (fluent) are : (TOEFL iBT 105+ or TOEFL ITP/PBT 620+ or TOEIC PBT 850+)
- Applicants who have completed a University degree in the United States or any other English speaking country will be exempt from taking the ENGLISH TEST.
- Typing test results (Test may be taken at: www.typingtest.com)
- Candidates who claim U.S. Veterans preference must provide a copy of their form DD-214 with their application.

Submit Application To

U.S. Consulate Nogales/Human Resources Office
Calle San José S/N
Fraccionamiento Los Álamos
Nogales, Sonora 84065 or

E-mail: NogalesHR@state.gov (PLEASE REFER TO POSITION NUMBER IN SUBJECT LINE OF E-MAIL I.E. Cashier/Visa Clerk)

Please check the U.S. Consulate web site for future vacancy announcements: <http://nogales.usconsulate.gov>

DEFINITIONS

1. **AEFM**: A type of EFM that is eligible for direct hire employment on either a Family Member Appointment (FMA) or Temporary Appointment (TEMP) provided s/he meets all of the following criteria:
 - US Citizen;
 - Spouse or child who is at least age 18;
 - Listed on the travel orders of a Foreign or Civil Service or uniformed service member permanently assigned to or stationed at a US Foreign Service post or establishment abroad with a USG agency that is under COM authority;
 - Is resident at the sponsoring employee's or uniform service member's post of assignment abroad, approved safehaven abroad, or alternate safehaven abroad; and
 - Does not receive a USG annuity of pension based on a career in the US Civil, Foreign, or uniform services.
2. **EFM**: Family Members at least age 18 listed on the travel orders of a Foreign or Civil Service or uniformed service member permanently assigned to or stationed to a US Foreign Service post or establishment abroad with a USG agency that is under COM authority who do not meet the definition of AEFM above.
3. **Member of Household (MOH)**: Someone who: 1) has accompanied, but is not/not on the travel orders of a U.S. citizen Foreign or Civil Service employee or uniform service member permanently assigned to or stationed at a U.S. Foreign service post or establishment abroad; 2) has been declared by the sponsoring employee to the Chief of Mission as part of his/her household; and 3) resides at post with the sponsoring employee.
4. **Ordinarily Resident (OR)**: A citizen of the host country or a citizen of another country who has shifted the main residency focus to the host country and has the required work and/or residency permits for employment in country.
5. **Not-Ordinarily Resident (NOR)**: Typically NORs are US Citizen EFM's and EFM's of FS, GS, and uniform service members who are eligible for employment under an American USG pay plan, on the travel orders and under Chief of Mission authority, or other personnel having diplomatic privileges and immunities.

CLOSING DATE FOR THIS POSITION: December 12, 2012

The US Mission in Mexico provides equal opportunity and fair and equitable treatment in employment to all people without regard to race, color, religion, sex, national origin, age, disability, political affiliation, marital status, or sexual orientation. The Department of State also strives to achieve equal employment opportunity in all personnel operations through continuing diversity enhancement programs. The EEO complaint procedure is not available to individuals who believe they have been denied equal opportunity based upon marital status or political affiliation. Individuals with such complaints should avail themselves of the appropriate grievance procedures, remedies for prohibited personnel practices, and/or courts for relief.

Drafter: Gloria Galindo
Cleared: Edward P. Luchessi